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| <b>DETECTION – Portable single-gas: (included products)</b> |
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| → X-am 1700, X-am 2000, and X-am 5000 |
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| <b>FAQ Archive Search:</b> |
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| <b>Q:</b> | <b>How long does the X-am 1700 last?</b>   |
| <b>A:</b> | It is a disposable instrument. It last two years and can then be discarded. The batteries can be changed or it can accept a rechargeable battery during that time.   |
| <b>Q:</b> | <b>What is the warranty on the X-am 2000 and the XXS CO, LEL, O2, and H2S sensors?</b>   |
| <b>A:</b> | The warranty is 3 years on the instrument and 3 years on the above mentioned sensors installed into that instrument upon purchase. Any replacement sensors purchased afterwards have a 2 year warranty.  |
| <b>Q:</b> | <b>What is the calibration frequency of the X-am 2000?</b>   |
| <b>A:</b> | Once every six months calibration is required.   |
| <b>Q:</b> | <b>Does the X-am 1700 have a data logger?</b>  |
| <b>A:</b> | No. It does come with an event logger that will log the events along the course of a session (tuning on, alarm conditions, etc.)   |
| <b>Q:</b> | <b>I have an X-am 2000 that the sensor(s) is(are) dashed out and there is an X in the upper right corner. How do I fix this?</b>   |
| <b>A:</b> | A span calibration, a one-button calibration, or a successful bump test must be carried out to restore the concentration(s) to the measurement screen and erase the X from the upper right hand corner.  |
| <b>Q:</b> | <b>I just turned on my X-am 2000/5000/1700. Why is there an “!” in the upper right hand corner?</b>  |
| <b>A:</b> | The ! is a notice code that provides the user with a notification that there is something to be looked at in the instrument. To obtain the 3 digit code, press and hold the OK button. The three digit code(s) will come up and they can be looked up in the tech manual for an explanation of what they are. The most common one is the Iel sensor is in warm-up (252) for five minutes every time that the instrument is turned on, and during that time, no calibrations may be performed. A bump test can be performed on the X-am 2000 and the X-am 5000, but no calibrations.<br><br>NOTE: When the batteries are changed, this warm-up period is a 20 minute period. Calibrations may not be performed during this time until the “!” disappears. |
| <b>Q:</b> | <b>How do I see the peaks and stels and TWAs on the X-am 1-2-5 instruments?</b>  |
| <b>A:</b> | Press and hold the green OK button to see the TWAs, STELS, and Peaks. These are cleared in the X-am 2000 once the instrument is turned off and in the X-am 5000 using the clear function in the QuickMenu.   |
| <b>Q:</b> | <b>Can the X-am 5000 measure for more than 4 gases?</b>  |
| <b>A:</b> | Yes it can. Through the use of the dual CO/H2S sensor, an extra electrochemical sensor port becomes available, so therefore another sensor can be installed.   |
| <b>Q:</b> | <b>Is the X-am 2000 and the X-am 5000 automatically recognized in the bump test station?</b>   |
| <b>A:</b> | Yes, if programmed to do so. They will automatically be recognized by the bump test station and automatically placed into bump test mode.  |
| <b>Q:</b> | <b>Can the X-am 1700/2000/5000 be calibrated on the bump test station?</b>   |
| <b>A:</b> | Yes they can. They can be placed into one button calibration mode and calibrated on the bump test station.   |
| <b>Q:</b> | <b>What types of batteries can the X-Am 1-2-5 instruments use?</b>   |
| <b>A:</b> | They can use alkaline or rechargeable batteries. Alkaline is recommended only as a back-up in case of an emergency.  |
| <b>Q:</b> |  |
| <b>A:</b> |  |